



PRIVACY STATEMENT

HollyFrontier Corporation and its subsidiaries and affiliates (“HFC,” “us” or “we”) are committed to safeguarding your privacy online. Petro-Canada Lubricants Inc. is an HFC subsidiary, and references in this statement to “HFC”, “us” and “we” include Petro-Canada Lubricants Inc. Please read the following policy to understand how your personal information will be treated as you make full use of our website. In this Privacy Statement, “personal information” means information about an identifiable individual.

Information Collected. HFC generally collects and uses personal information from or about its website visitors as follows:

- **Information you provide.** In many cases, we collect personal information directly from you when you visit or use our website. For instance, we may collect your name, contact information, e-mail address and any information you provide us when you make an inquiry or contact us through our website. We will use this information for a variety of purposes, including to:
 - provide you with the information requested or to contact you in order to answer your questions and requests;
 - compile statistics for analytical and marketing purposes;
 - protect the legal rights, safety, and security of HFC and the users of our products and services; enforce our terms and conditions of use; prevent fraud or other misuse (or for risk management purposes); and comply with or respond to law enforcement or legal process or a request for cooperation by a government or other entity, whether or not legally required; and
 - as otherwise described to you at the point of collection or pursuant to your consent, or as required or permitted by applicable law or required or recommended by any government authority (including a privacy commissioner).
- **Disclosures and Transfers.** We may disclose or transfer your personal information as follows:
 - We may share your information with our corporate parents, subsidiaries, and other affiliated entities for the purposes referred to in this Privacy Statement.
 - We may share your information with service providers that perform certain functions or services on our behalf, such as to host our website, manage databases, perform analyses or send communications for us.
 - We may disclose your information to third parties in order to protect the legal rights, safety, and security of HFC, our corporate parents, affiliates, and subsidiaries, and the users of our products and services; enforce our Terms of Use; prevent fraud (or for risk management purposes); and comply with or respond to law enforcement or legal

process or a request for cooperation by a government or other entity, whether or not legally required.

- If we sell all or part of our business, or make a sale or transfer of assets, or are otherwise involved in a merger, acquisition, financing or business transfer, or in the event of bankruptcy, we may transfer your information to one or more third parties as part of that transaction.
- We may share information about you with third parties when you consent to such sharing (including when you post information to a public area of the website, such as a chat room, discussion board, forum, blog, or other community tool) and otherwise as required or permitted by applicable law.
- We may disclose to third parties information that does not describe or identify individual users, such as aggregate website usage data or demographic reports.
- **Joining Talent Network.** If you join our Talent Network, you will be subject to our [Privacy Policy for Job Seekers Using Talent Network \(https://hollyfrontiercorp.jobs.net/en-US/privacy-policy\)](https://hollyfrontiercorp.jobs.net/en-US/privacy-policy).
- **Employment Applications.** If you have applied for employment with HFC, the personal information submitted with your job application will generally be used for recruitment and other customary human resources purposes.
- **Technical Information.**
 - When you visit our website, we may collect, using electronic means such as cookies, technical information. Some web pages created by HFC use cookies, which are small text files that may be placed on a website user's hard disk for record-keeping purposes. It is essentially the user's identification card and cannot be executed as code or deliver viruses. It is unique to each user and can only be read by the server that issued it. The purpose of a cookie is to tell the server that a user has returned to the webpage. Cookies, in and of themselves, do not personally identify users, they only identify the user's computer. A cookie does not give this website access to your computer. Many websites use cookies to provide useful features for their customers.
 - We may also collect the following other information:
 - Demographic information;
 - Geolocation information;
 - Communications preferences;
 - Your browser type and operating system;
 - Your Internet Protocol (IP) address, which is the number automatically assigned to your computer whenever you access the Internet and that can sometimes be used to derive your general geographic area;
 - Other unique identifiers, including mobile device identification numbers;
 - Sites you visited before and after visiting our website;
 - Pages you view and links you click on within our website;
 - Information collected through cookies, web beacons, and other technologies;
 - Information about your interactions with e-mail messages, such as the links clicked on and whether the messages were opened or forwarded; and

- Standard Server Log Information.

In addition to cookies, we may use pixel tags and similar technologies to automatically collect this information. Cookies are as described above. Pixel tags are very small images or small pieces of data embedded in images, also known as "web beacons" or "clear GIFs," that can recognize cookies, the time and date a page is viewed, a description of the page where the pixel tag is placed, and similar information from your computer or device. By using our website, you consent to our use of cookies and similar technologies. Most browsers are set-up to accept cookies, but users have the option to set their browsers up to refuse cookies. Users will not be able to take full advantage of this website if the option to refuse cookies is elected.

- Some web browsers may transmit "do-not-track" signals to the websites with which the user communicates. Because of differences in how web browsers incorporate and activate this feature, it is not always clear whether users intend for these signals to be transmitted, or whether they even are aware of them. Because there currently is no industry standard concerning what, if anything, websites should do when they receive such signals, we currently do not take action in response to these signals. If and when a final standard is established and accepted, we will reassess how to respond to these signals.
- In addition to the uses of personal information referred to elsewhere in this Privacy Statement, we may use the technical information described in this section for the following purposes:
 - To provide you with more tailored content, including e-mails and advertisements
 - To allow autocompletion of fields for known visitors
 - To compile buyer personas and use workflows to enhance the user experience
 - To enable customer relationship management.

When using this information, we will not associate an identifier from cookies or similar technologies with sensitive categories, such as those based on race, religion, sexual orientation or health.

Withdrawal of Consent. You can withdraw your consent at any time to collection, use or disclosure of your personal information, subject to legal or contractual restrictions and reasonable notice. You may do so by using the contact information provided in this Privacy Statement. Such withdrawal may make it impossible for us to continue providing some or all products and services to you. We will inform you of any implications of such withdrawal. We may be unable to remove information to the extent that it is permitted or required to be retained by applicable law or document retention and data backup or disaster-recovery policies, or if removal is not practicable due to technological reasons.

Privacy Policies of Third Parties. This Privacy Statement only addresses the use and disclosure of information by HFC in connection with our website. Other websites that may be accessible through this website have their own privacy policies and data collection, use and disclosure practices. We encourage you to familiarize yourself with the privacy statements provided by all third parties prior to providing them with information.

Location of Personal Information. We or our service providers will store personal information that we manage on servers located in Canada, and may do so on servers located in other jurisdictions. In some cases, this information may be transferred, processed and stored outside of your country of residence, and therefore may be available to government authorities under lawful orders and laws applicable there. You may obtain information and address questions about the privacy policies and practices relating to handling of your personal information outside of your jurisdiction by contacting our Privacy Officer as outlined below.

Other Communications. We may also use your personal information to notify you of updates, products, services, surveys or upcoming events which we think may be of interest to you. You may, at any time, advise us that you do not wish to receive such notifications from us by contacting us using the contact information below.

How to Contact Us. If you have questions, concerns or complaints regarding this Privacy Statement or the personal information that HFC has about you, or if you wish to submit a request to access or update your personal information, please contact our privacy officer at charlene.stokes@petrocanadalsp.com or by letter to:

Charlene Stokes, HR Manager
Petro Canada Lubricants Inc.
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Mississauga, Ontario L5J 1K2

Changes. This policy may change without prior notice. We will post any Privacy Statement changes on our website and, if the changes are significant, we will provide a more prominent notice.

This Privacy Statement was last updated on May 18, 2017.