

HollyFrontier Corporation, Holly Energy Partners, L.P. and their respective segments, divisions, subsidiaries and affiliated companies worldwide (“HFC,” “us,” “we,” or “our”) are committed to safeguarding your privacy online. This policy describes HFC’s use of cookies and tracking technologies on our website to collect information about activity on our website, enable features on the website, analyze use of the website, deliver meaningful content, and improve services provided through the website. This Cookies Policy provides information about the types of cookies and tracking technologies we use, the types of information we collect through these technologies, how you can manage your choices, and how to contact us. The Cookies Policy was last updated on November 13, 2019.

## **What Are Cookies?**

Some HFC web pages use cookies, which are small text files that are stored by your browser when you visit a website for record-keeping purposes. It is unique to each user and can only be read by the server that issued it. A cookie tells the server that a user has returned to the webpage. Cookies, in and of themselves, identify the user’s computer. As such, it may not be considered as personal information unless this information can identify you as an individual. A cookie does not give this website access to your computer.

## **Why Do We Use Cookies?**

We use cookies to provide useful features for our customers. Cookies and other similar technologies allow us to learn more about how visitors use our website and help us provide you with customized content, facilitate your navigation through our website, learn about your visit and your use of online services, and improve services on our website. Cookies may store certain information, such as your location, IP address, browser type, device data, preferences and settings, username and password, content viewed, content provided by user, and time spent on the website.

We also use cookies for marketing purposes, such as gathering information about location and content viewed so that we can provide you with information, events, or programs that are of interest to you. We will only contact you for marketing purposes based on your consent, and you have the option to withdraw your consent at any time. We will not send users of this website any unsolicited information, including but not limited to, emails regarding any commercial offers or any advertisements. We value the relationship we have with our website users, customers, and future customers, and we respect your privacy concerns.

## **What Types of Cookies Are Used On This Website and What Information Do They Collect?**

We use the following types of cookies and technologies:

- **Necessary cookies:** These cookies are essential to enable basic functions on the website and make the website usable. Once you close your browser, these cookies disappear.

- **Functional cookies:** These cookies enable the website to save information that has already been entered (such as language choices or your location), so that we can offer you more personalized functions. These cookies collect information which generally cannot identify you and cannot track your movements on other websites.
- **Performance cookies:** These cookies are used for collecting information about the use of our website, including the number of unique visitors to our website, the number of views for a webpage, the amount of time a user spends on a webpage, and other website statistics. These cookies are used only to improve the performance of the website and the user experience. The collected information is aggregated and made anonymous.
- **Website analytics:** One or more HFC entities may use a website analytics service for the purpose of learning more information about how visitors use our website, the types of the devices and browsers used by visitors so that we may make website improvements, and the most frequently used parts of our website and content viewed so that we understand more about the information our visitors need. The website you visit may use one or more of the following analytics providers: Google Analytics, Sitecore, Hotjar Analytics, Piwik Analytics, and YouTube Analytics.

The following types of information may be collected and analyzed using website analytics services: IP address, browser information, device information, location, content viewed, pages viewed, time spent on website, frequency of visits, and information uploaded or downloaded to the website.

## **How to Manage Cookies**

Most browsers are set-up to accept cookies, but users have the option to set their browsers up to refuse cookies. You can manage or disable cookies at any time by adjusting your browser settings. Browsers are different, so refer to the settings menu of your browser for instructions on how to change your cookie preferences. Users will not be able to take full advantage of this website, and certain functions and services may not be available, if you choose to refuse cookies.

You can find out more information about cookies and how to manage them by visiting the website [www.allaboutcookies.org](http://www.allaboutcookies.org).

## **How to Contact Us**

If you have questions or concerns about the use of cookies or other technologies on our website, please contact us at [dataprivacy@hollyfrontier.com](mailto:dataprivacy@hollyfrontier.com).

## **Changes to the Cookies Policy**

This Cookies Policy may change from time to time. We will post any changes on our website so please check back. Use of the website after this Cookies Policy is updated indicates your consent to the changed terms of this policy. If the changes are significant, we will provide a more prominent notice and/or obtain consent when required by law.